

March 1, 2024

Dear Valued External Provider,

Quality Management System

Senior Flexonics GA Precision is certified to ISO 9001:2015 / AS9100D and ISO 14001:2015. Because of requirements within those standards it is our responsibility to rate and measure our suppliers and those providing a service to us. It is also our responsibility to ensure that product approval is conducted within the requirements of those standards and to assist our supplier when necessary.

The supplier shall be aware of the importance of implementing and integrated management system comprised of a quality management system and an environmental management system.

Production Part Approval

For Production Part Approval the AIAG PPAP manual is the followed system. A supplier PPAP workbook can be supplied if your facility does not have the required forms. We will also work with you in understanding the PPAP process if you are unaware of the requirements.

Supplier Rating

The external providers supplying product to Senior Flexonics shall be monitored and measured on their product conformity and on-time-delivery.

Product conformity is tied to a PPM (parts per million) measurement (product rejected divided by product received) and on-time-delivery is defined as 3 days early and 1 day late.

- **2024 Goal for External Providers**
 - On-Time-Delivery: 93%
 - PPM: 500

Corrective Actions

For quality issues Senior Flexonics may issue Corrective Action Requests. If a Corrective Action is issued Senior GA would require a corrective action plan detailing the nonconformance, the root cause and proposed corrective action(s).

- Response to containment: Within 24 hours
- Make initial correction: Within 10 business days
 - This is the correction of the singular nonconformance
 - This is not system level
- Conduct root cause analysis: Within 20 business days
- Develop corrective action plan: Within 30 business days
 - This is what you will do to prevent recurrence
 - This is the systems level
- Complete actions: Within 45 business days
- Verify implementation and submit to Senior GA: Within 60 business days
 - This includes objective evidence that corrections were implemented

Counterfeit Part

The external provider shall prevent the use of counterfeit parts.

The external provider shall, implement and control processes, appropriate to the organization and the product. For the prevention of counterfeit or suspect counterfeit parts and their inclusion in products delivered to Senior Flexonics.

Conflict Minerals

Senior Flexonics GA Precision is also committed to socially responsible manufacturing and in their supply chain in regards to conflict minerals and the conflict region. A Conflict Mineral Reporting Template (CMRT) will be provided to you as needed based on your business relation with Senior Flexonics GA Precision. For more information regarding conflict minerals please visit the Senior Flexonics GA Precision website.

DRC Conflict Free

DRC conflict free is defined as, products that do not contain minerals that directly or indirectly finance or benefit armed groups in the Democratic Republic of the Congo or an adjoining country. Source: 2010 United States legislation, Dodd-Frank Wall Street Reform and Consumer Protection Act, Section 1502 <http://www.sec.gov/about/laws/wallstreetreform-cpa.pdf>

Any further explanation or actions required will be spelled out in the terms and conditions (PR-493), the purchase order and/or the body of an email.

Please contact your Senior Flexonics GA Precision representative with any questions.



GA Precision

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